**BOOKMYSHOW APPLICATION**

**SCOPE**

Develop a booking application like BookMyShow, facilitating the booking of movie tickets, event tickets, and other entertainment-related services.

**ROLES:**

1. End-user
2. Organizer
3. Admin

**Account management:**

* **Create** – only admin can do for all roles
* **Login in/Log out** – all roles can do for themselves
* **Approval**-Need approval for deletion & updating of essential account info (phone no.)- organizer will send request admin would approve or reject.
* User can delete or update own account

**Event:**

* + - **Event Search**: end user
    - Search and filter events/movies by location, date, genre, etc.

View trending and recommended events

* + - **Event Management:** organizer
    - Create new events with detailed descriptions name venue price ranking/rating ticket availability
    - Update event details and availability
    - Set and adjust ticket prices
    - Manage seating arrangements and capacities
    - **Event approval: admin**
    - Approve or reject event listings by organizers or event deletion and updating requests by organizers

**Booking: end user**

* + - Select event/movie and desired time slot
    - Choose seats from an interactive seating chart
    - Booking added to end -user dashboard (can be canceled refund ticket raised)

**Payments (only compute)**

* + - End user can pay

**Notifications (good to have)(now as reminders)**

* + - Get reminders for upcoming events (on login reminder of upcoming booked events) -end user will receive
    - Send updates and notifications to attendees (set priority: cancelation, updates)- organizer will send

**Feedback:**

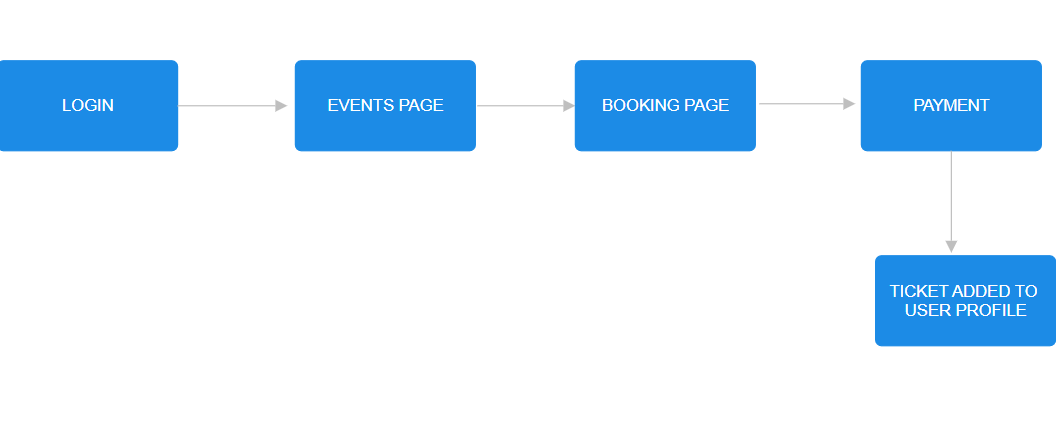
* + - Rate and review attended events/movies- end user
    - Reply to comments and reviews (good to have)-organizer

**Financial Management:**

* + - Access sales reports (good to have\*\*)-organizer
    - Manage refund for canceled shows or other financial settlements-organizer

**Sales Monitoring: organizer**

* + - Track real-time ticket sales and bookings

A blue rectangle with white text

Description automatically generated

A diagram of a computer

Description automatically generated